



Flexible Support Options explained

We are confident that we can offer a service level to suit your requirements and budget. This document explains the levels of cover, and the main exclusions.

	Bronze	Silver	Gold
All Repair Labour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
All Repair Travel	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Planned Maintenance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Routine Service Parts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Repair Parts*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Consumables	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

*Certain high value parts may be partially excluded in the early years of your cover. Any such conditions will be explained before cover commences.

You may also wish to purchase addition services, either on a "per incident" basis, or as an enhancement to your contract, such as where an additional maintenance visit is deemed necessary.

PM - A planned (i.e. routine) maintenance service for your instrument. Includes routine service parts, labour and travel

PV - Performance verification (not available on all instruments)

Discounted repair labour and travel rates for contract customers

All customers who elect to take out a service contract with us that does not include repair labour and travel charges (including PM only contracts) are automatically entitled to a discount on our standard labour and travel charges should the worst happen, further enhancing the value of your service contract.

Email info@chromalytic.co.uk or telephone 0845 226 0406 today

Subject to terms and conditions. Contact us for further details or for a no obligation quotation.